

# AQUA-DEK™

## 15 Year Limited Residential Warranty

Agra Flooring International (AFI) warrants to the original purchaser (Purchaser) that subject to the terms and conditions as contained herein, that the Aqua-Dek product (Product) is and will be free from defects in materials and workmanship for a period of 15 years from the date of initial purchase.

Coverage Exclusions - This warranty does not cover

1. Color changes due to normal weathering caused by light, temperature or atmosphere which would typically cause any colored or painted surfaces to fade, darken, chalk or accumulate dirt or stains.
2. Failure, defects or damage due to misuse, abuse, negligence, impact of foreign objects, hail, tornadoes, hurricane, violent storm, flood, fire, pollutants, chemicals, paint, acts of God, faulty or improper installation

Should a product be found defective in materials or workmanship, AFI's obligation and liability under the warranty is expressly limited to the repairing or replacing or tendering a credit for the original purchase price of the product at AFI's option.

Under no circumstances shall AFI be liable for any special incidental or consequential damages including, but not limited to, personal injury, property damage, damage to or loss of product. This limited warranty does not cover the costs of installation, removal, re-installation, disassembly, labor, freight, inconvenience or lost time.

The purchase price paid for Aqua-Dek products constitutes a consideration in limiting AFI's liability and the purchasers remedy.

A final determination of the suitability of the Aqua-Dek product for the use as contemplated by the purchaser is the sole responsibility of the purchaser and AFI shall have no responsibility in connection with such determination of suitability.

AFI makes no other warranty express or implied and makes no warranty of merchantability or for fitness for any particular purpose and this limited warranty is in lieu thereof.

### Warranty Process

AFI shall repair, replace or issue a credit against future purchases at its sole discretion of any Aqua-Dek products that are found to be defective in material or workmanship. In order for the purchaser to claim warranty obligations on the part of AFI, the purchaser must provide the following:

1. Contact AFI by mail enclosing the original purchase invoice indicating the date and location of purchase by the original purchaser to 5160 – 68<sup>th</sup> Avenue S.E., Calgary, AB T2C 4N8 or email to [afi@aficanada.com](mailto:afi@aficanada.com).
2. Provide AFI details of the nature of the defect as well as pictures indicating same. Also provide AFI a reasonable amount of time should AFI wish to inspect the defective product in question.
3. AFI must agree that the Aqua-Dek materials are defective upon which time AFI shall deliver to the purchaser, at AFI's expense all repaired or replacement Aqua-Dek product or a credit equal to the original purchase price.

*Aqua-Dek is a registered trademark of Agra Flooring International, Ltd. Canada*